

October 20, 2026

To Our Valued Patients;

IMPORTANT UPDATE: TERMINATION OF UNITEDHEALTHCARE MEDICARE ADVANTAGE CONTRACT

We are writing to inform you of an important upcoming change regarding our insurance network participation. Effective **December 1, 2026**, **UnitedHealthcare Medicare Advantage** has made the decision to terminate our provider contract. As a result, **Ocala Plastic Surgery & Dermatology**—including Dr. James H. Rogers, Dr. Navinderdeep Nijher, Dr. Jennel Carreras-Montgomery, and Dr. Jessin Blossom—will no longer be an in-network provider with UnitedHealthcare Medicare Advantage as of that date.

Please Note: This contract termination was initiated entirely by UnitedHealthcare and was beyond our control. We deeply value our relationship with you, and our highest priority remains providing you with continuous, top-tier specialized medical care.

WHAT THIS MEANS FOR YOUR CARE

- **Care Through November 30, 2026:** You may continue seeing our physicians as an in-network patient under your current UnitedHealthcare Medicare Advantage plan through November 30, 2026.
- **Care After December 1, 2026:** Services rendered at our practice on or after December 1 will no longer be covered in-network by UnitedHealthcare Medicare Advantage.
- **Medicare Open Enrollment Window:** Because this change occurs during the Annual Medicare Open Enrollment Period (**October 15 – December 7**), you currently have the opportunity to review your plan options for 2027 and switch to a plan that keeps our practice in-network.

OPTIONS FOR YOUR CONTINUED CARE

1. Switch to an Accepted Medicare Plan: To remain an in-network patient with our doctors, you can select one of the many other Medicare Advantage or Supplemental plans we accept during Open Enrollment:

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| • Humana Medicare | • CarePlus |
| • Cigna - Healthspring | • Devoted Health |
| • Aetna | • Freedom Health |
| • BCBS (Blue Cross Blue Shield) | • Wellcare |
| • Ultimate Health Plans | • Traditional Medicare / Medigap |

2. Continue Out-of-Network or Self-Pay: You are always welcome to continue receiving care with us on an out-of-network or self-pay basis. Please contact our insurance department at **352-629-8154** to discuss self-pay rates and coverage arrangements.

3. Transition to a New In-Network Provider: If you prefer to remain with UnitedHealthcare Medicare Advantage, please contact UnitedHealthcare Member Services using the number on the back of your card to locate another local in-network physician. Should you transfer care, our office will promptly assist you with transferring your medical records upon receipt of a signed release form.

We deeply regret any inconvenience UnitedHealthcare's decision may cause you. We are truly honored to care for your medical needs. If you have any questions or need guidance, please call our office at **352-629-8154**.

Sincerely,

Dr. James H. Rogers
Dr. Navinderdeep Nijher
Dr. Jennel Carreras-Montgomery
Dr. Jessin Blossom

Ocala Plastic Surgery & Dermatology
Phone: 352-629-8154
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